

Advantage Financial Assist



Telephonic consultation with a specialist for practical support with consumer finance

Employees who are financially fit in their personal lives are better able to contribute in the workplace. With Advantage Financial Assist, employees can access a program of comprehensive financial support services—empowering them to concentrate on responsibilities at work, rather than on financial concerns.

Qualified financial counselors are available without an appointment Monday through Friday with scheduled counseling sessions available on Saturday, during the day or evening. Counselors do not sell or endorse specific products and make referrals only to non-profit services.

Covered Services

The service provides employees toll-free access to financial counselors who address concerns and follow up with supporting materials. Our counselors are knowledgeable in a wide range of financial topics. The service also covers the growing financial concern of identity theft by helping employees avoid, detect, and understand how to recover from it. Many specialize in specific areas of credit and finance such as:

- Bankruptcy and foreclosure prevention
- Comprehensive financial fitness
- Debt reduction and management
- Long-term goal setting
- Housing education and purchasing
- Budgeting
- Credit report review
- Estate planning
- Financial planning

Enhanced Advantage Web Resources

Advantage Financial Assist clients are eligible to have the Legal/Financial Center added to their Advantage Web. The center promotes basic financial fitness by providing access to online, do-it-yourself resources for better management and protection of financial resources:

- Pocketsmith—A calendar-based program to help employees plan for financial goals
- Control Your ID—Education and monitoring to prevent identity theft for employees and their families
- Online Will— With help on every screen, employees are able to create basic, legally-valid wills quickly and easily

How the Service Works

- Employees and family members can access the service via the toll-free information line.
- Counselors address issues and follow-up by mailing supporting educational materials.
- Counselors are available without an appointment Monday through Friday, or through pre-scheduled Saturday sessions.
- Counselors may make referrals to non-profit services that may be helpful
- Advice is objective and pressure-free.

(800) 969-6162

www.helpnetep.com