

Advantage Legal Assist



Each year, it is estimated that nearly half of the U.S. workforce will require time off for a legal problem. Based on recent studies, nearly 60% of middle-income Americans with legal problems do not seek assistance because of apprehension about finding and paying for an attorney.

Legal Assist Complete

Legal Assist Complete offers employers the choice of one or both of two types of legal services to meet employees' needs.

- **Advice:** Most employees requiring legal assistance do not want or need to retain a lawyer. Their concerns can be resolved through a free telephonic advice service.
- **Local Referral:** Employees with an immediate need for in-person legal consultation are referred to a conveniently located lawyer with the appropriate expertise. These local lawyers provide a free, 30-minute consultation, and, in most instances, agree to discount their hourly fees by 25% if additional assistance is required.

Legal Assist Enhanced

Legal Assist Enhanced includes employee access to both the Advice and Local Referral attorney networks. Additionally, the local lawyers will provide a free, 60-minute consultation, and, in most instances, agree to discount their hourly fees by 30% if additional assistance is required.

Online Educational Resources

Online legal resources complement our consultation and referral service by providing 24/7 access to a wealth of educational resources and tools including

- **Online Will**—With help from Nolo on every screen, employees are able to create basic, legally-valid wills quickly and easily
- **Legal Forms**—Nearly 100 simple, do-it-yourself legal forms from Nolo
- **Legal Assist Library**—Hundreds of articles and Q&A responses from Nolo on a wide variety of family and consumer legal topics
- **Control Your ID**—Education and monitoring to prevent identity theft for employees and their families
- **Pocketsmith**—A calendar-based program to help employees plan for financial goals

In-person or telephonic consultation with an attorney. The in-person service offers a discount from attorney's hourly fees when working with network attorneys.

How the Service Works

- Legal Assist provides access to qualified legal advice and council, either by phone or in-person, as determined by the need.
- Consultations are free, 30 or 60 minute sessions with an attorney qualified to handle the issue.
- Coverage is available nationwide.
- Employees receive a discount on hourly attorney fees if representation is required.
- Telephone advice attorneys cannot self-refer, and so provide unbiased advice.
- Valuable legal resources are available online as part of the work-life website.

(800) 969-6162

www.helpnetep.com